

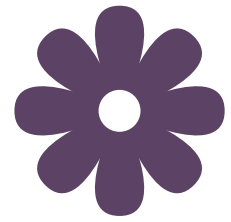
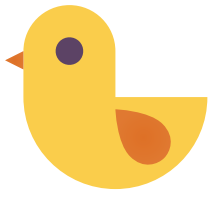
A Continuum of Care

SCAN's 2022 Year In Review



SCAN

Preparing parents. Protecting children.



CONTENTS

★ A Word From Dee	p. 3	★
♥ A Continuum of Care	p. 4	♥
♥ A Journey Through The Continuum	p. 6	♥
★ Outcomes That Matter	p. 8	★
♥ Prevention Services	p. 10	♥
♥ Intervention Services	p. 12	♥
♥ Family Connections	p. 14	♥
★ Maria Henry Award	p. 16	★
✿ Brown Bag Lunch	p. 16	✿
✿ Pinwheel Gala	p. 17	✿
🦆 Weigand Construction Duck Race	p. 18	🦆
🦆 2022 Financial Report	p. 19	🦆
🦆 Geographic Reach	p. 19	🦆

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A Word From Dee



“When they walk out of our doors, they are feeling stable and confident to lead healthy, fulfilled lives.”

When I look back on 2022, I see a year of growth. Emerging from the full force of the pandemic, we faced the ever-increasing needs of families in our community as we fully implemented our Family Connections program.

More than ever before, families were hurting. The extreme stress of two years of unexpected hardship and inflation resulted in a serious escalation of domestic violence. It became a primary factor in each of our service lines, no longer confined to just Intervention work. Our newly formed domestic violence services became immediately relevant as we worked to train all of our staff members to appropriately respond to and address concerns for violence and security facing our whole community.

We took this a step further and hosted a free day-long community-wide training in partnership with the Indiana Coalition Against Domestic Violence. During this time, we trained social workers, educators, community volunteers,

law enforcement and members of our local judicial system on how to detect and respond to domestic violence.

At SCAN, my Board and I worked to address the escalating needs we saw across service lines by creating a full continuum of services for families working with SCAN. Through this work, each family that comes in our doors can benefit from our expertise and assistance, regardless of service lines or funding streams. Thus, when they walk out of our doors, they are feeling stable and confident to lead healthy, fulfilled lives.

Thank you for being part of this journey with us. Your support makes it possible for us to continue to innovate and fill our toolbox to understand and address the needs we see in each of the 41 counties we serve. Together, we are protecting children, preparing parents, strengthening families and educating our community to Stop Child Abuse and Neglect.

We're glad you're part of our team!

Dee Szyndrowski, MS, MBA, LMHC
SCAN CEO



A Continuum of Care

The COVID-19 pandemic in 2020 completely changed child welfare services. Families were suddenly plunged into stressful situations while being simultaneously isolated. This created a pressure cooker for domestic violence and family disruption.

Just months into the pandemic, we saw cases across our service lines transform into much more serious requests and the threat of domestic violence was present everywhere we turned. We knew we had to prepare all of our staff members to answer this growing concern so they could feel confident creating safe living environments with their clients.

This coincidentally paired well with a goal that had shifted into focus over the past decade. Our Prevention referrals continue to rise as families call to navigate their child's health diagnosis, figure out a changing work situation or have support as they become a new

parent. This is echoed as the State of Indiana continues to invest in expanding Prevention so more children can stay in their homes, as studies suggest that is the most successful outcome for a child when possible.

What is Prevention Work? You may not realize it, but you do prevention work in your own life all of the time. It's taking the time to get your annual physical, read your blood work and make sure everything is functioning well before anything serious begins. In the same way, families can come to SCAN when there's a small blip – job loss, anxiety or depression, unsure how to navigate school concerns – and we can work alongside them to problem solve and navigate the issue so it never turns into a big concern.

In Intervention Work, we are entering a home to provide supervised visitation, therapeutic counseling, case management

“We realized that in order to do this, we had to transform the way we do services.

20,426
people were
served by
SCAN in 2022.



or fatherhood services after a child has experienced an act of abuse or neglect. Our emerging goal is to funnel more families into the Prevention cycle first so they never have to come for our Intervention services. We realized that, in order to do this, we had to transform the way we do services.

As we committed to this transformation, SCAN created a connection between our Intervention and Prevention Services to meet the need for more Prevention services. This meant training our staff to deliver the various components of Intervention and Prevention services. When we combine these two skillsets, we create the potential for intervening with families earlier, more effectively and actually preventing an act of abuse or neglect from ever occurring.

In action, this connection of services looks like SCAN's workers being cross-trained in each service line so they have an array of options available to them to meet the needs of the families they serve. This also means that families are no longer tied to their initial referral source. Meaning, if a family comes in

for Community Partners because they were having difficulty figuring out how to solve transportation, but then we discover there has been domestic abuse in the home, we can seamlessly offer resources or services such as counseling and domestic violence support groups for victims. Breaking down this barrier results in efficient, informed care that then leads to in a safer community.

This is meaningful because this creates a safety net for families. As they come into SCAN's services, not only are their primary, surface-level needs being met, but there's space already created to meet the needs not readily apparent. When their worker gets to know them and starts to uncover new ways to support a family's journey, they can efficiently and effectively refer that person to the additional service lines SCAN has to offer. And all of these things can happen at once, services running so families have a greater chance of succeeding past their time with SCAN.

A Journey Through The Continuum

Robert immigrated to the US when he was a teenager. Now, he is a single father with soon-to-be teenagers. His ex struggles with a drug addiction and is often in and out of the home and their children's lives, causing ongoing pain and trauma in the family. When she does come home, she often trades her food stamps for drugs, making it hard to consistently put food on the table for the family.

Due to his immigration status, Robert has had difficulty finding employment that pays the bills. He works a part-time job and other odd jobs such as playing music and cash-paying handyman services. The ever-changing nature of this work has made it difficult to reach financial stability.

Robert came into contact with SCAN's Community Partners program when he was struggling to find beds for his family. During his initial talk with Megan, a SCAN Assessment Worker, they realized there were many ways this family could use help.

Robert struggled to connect with his daughter Julia as she was getting older. Megan referred Robert to SCAN's Fatherhood Engagement program to work



with him and Julia. They were able to help him navigate how to effectively communicate with her, develop a comfort level with feminine development, and understand what personal hygiene items to get her.

Additionally, SCAN worked with him to help him reach financial stability. Megan was able to help him find more work so he could ensure his family didn't lose housing. While he worked toward financial stability, SCAN used flex funds to help him pay his gas, electricity and water bills.

SCAN also helped the family address other issues. Megan guided Robert in enrolling his children into counseling to help them process their trauma. Robert also worked with his SCAN workers to get help with the paperwork for child support, a protective order against the mother and begin work on requirements for the DACA program, birth certificates and social security cards.

By tapping into the complete range of services SCAN offers, we were able to partner together to help Robert's family find healing, hope and stability as they continue their lives as a family.

Life is rarely a straight line but rather a long and winding journey with each bend in the road representing a new challenge someone faces. Robert's family story demonstrates the difference the approach of SCAN's Continuum of Services can make.

No longer does receiving assistance look like simply helping someone straighten out their car's path after a single curve. Through the Continuum of Services, SCAN's team is able to ride alongside a family through the curves and straightaways, helping them steer from the beginning of their road to the end.





Outcomes That Matter

Matt is an avid fisherman. He feels like he was born to be on the water and has spent much of his life in search of the next “big catch.” In one of those searches, Matt sustained a traumatic brain injury. He has a hard time trusting himself now, and he thrives when he’s on a predictable routine.

At two years old, Logan has never known a stable home. He moves between hotels, homes and shelters as mom tries to figure out how to raise him and his younger brothers. Mom struggles to keep him fed, clean and clothed. Life feels lonely as no one seems to have time to play or talk to him. Logan has not talked yet, and he’s starting to miss other developmental milestones.

SCAN’s Family Engagement Specialist quickly realized that Matt needed someone to meet him at his comfort level, so he began setting up weekly visits with Matt and Logan at our office. The connection was immediate and smooth, so the worker built from there. After a few weeks, Matt began noticing that Logan was often dirty and not receiving good care at home. He began asking for tips to better bond with his son and expressing interest in growing his relationship.

After months of consistently meeting in the office, Matt began taking Logan outside for visits. His worker noticed that he didn’t talk much, but



when he did, it was always about Logan or fishing. So he encouraged Matt to combine those passions by meeting Logan at parks or by the river.

As this happened, Logan’s home conditions continued to get worse. He was removed from his mother’s care and placed in a foster home.

Matt noticed that moving out of his mother’s care made a big difference for Logan. He was clean and began to talk. When he arrived at visits, he would run to greet Matt and his SCAN worker. Matt asked for more time with his son, doubling his visit hours and then doubling the amount of days a week they spent together.

After nine months of visits, Matt said he felt confident spending time with Logan alone, while still receiving support from his SCAN worker. Connected with SCAN’s Community Partners program, he spent the next four months securing safe housing, maintaining his work and finding a good daycare for Logan. As he did so, he was recently awarded full custody of Logan, now a healthy four-year-old.

When the Family Engagement Specialist called Matt to congratulate him on his success, he said, “I heard a father tell me about his dreams he now has for himself and his son, Logan.”

99.94%

Community Partners clients have no substantiated abuse or neglect after eight or more Community Partners visits.

99.9%

Healthy Family clients were free of abuse and neglect after six months of service.

Mary is an adult living living at home with her foster mother. She spends her time helping out with other foster placements.

One morning, Mary wakes up to find that her sister, Elena, has returned to their home with her new baby boy, Daveon. Elena has always been a little unpredictable, as she lives with a mental illness, and it's been a challenge to for her to stay regular with her medication. Mary has her own mental illness that she navigates, so the two of them have not always gotten along.

Elena has just left an abusive relationship. She has a protective order, but she's still very scared. Right away, Mary notices how easily startled and edgy Elena is. Trying to help out, Mary starts spending some time with Daveon.

SCAN's Healthy Families program has been working with Elena since Daveon was born, encouraging her to regulate her mental illness and giving her tips on bonding with her son.

Lee, a Healthy Families Family Support Specialist, begins to stop by the foster home as she continues to work with Elena and Daveon. They often conduct visits in the front room of the house. Mary has a few concerns about Daveon's development and restless sleeping patterns, so she starts sitting in on some of the visits.

Elena is showing a lot of improvement. She is connecting with Daveon, building a solid bond with her foster family and passes her High School Equivalency. Things seem like they're picking up. But when she starts a new job, her ex-boyfriend begins



stalking her.

Elena asks Mary if she will care for Daveon, and she decides to run away for her safety. For the next few months, Mary and Lee work together to build a new bond between Mary and Daveon and address Mary's mental health struggles.

After several months, Elena returns to take Daveon back. She cuts off all communication

with Mary and disappears.

A year goes by. One day, the Healthy Families staff gets a call from Mary. Elena and Daveon returned. After thinking through her own past and the hopes Elena has for Daveon to experience a brighter future, she asks Mary to consider taking legal custody.

Mary knows this is a big step, so she asks if she can resume Healthy Families services with the same staff member, Lee. Lee finds both Mary and Daveon walking through intense trauma. Daveon responds to the constant shifts in his childhood with night terrors and long temper tantrums. Mary is finding her own childhood trauma pushing its way to the surface.

Lee begins modeling responses to Daveon's behavior, coaching Mary on how to respond and nurture him. She refers them to play therapy, giving Daveon and Mary a chance to work on social-emotional and developmental delays.

Together, they gain confidence and build attachment as they figure out how to create a life with healthy boundaries and relationships.



Prevention Services



SCAN's Prevention Programs work to address the root causes of child abuse and neglect, setting children, families and young adults up for security and success.

We believe that if we can focus on preparing parents and strengthening families, we can protect children throughout our community. At SCAN, this happens in a number of ways throughout the following programs.

To learn more or make a referral, visit www.scanfw.org/prevention.

13,179
people
served

Prevention Education

Did you know SCAN provides free education to schools, churches and community organizations? SCAN's Prevention Coordinators train children, ages three through eighteen, as well as adults, on indicators of child abuse and neglect, body safety, gun safety and internet safety.

4,382
people
served

Community Partners

Unfortunately, many families are just one step away from having a household in crisis. When the car breaks down, the baby won't stop crying or mom can't wrap her head around the implications of her child's new medical diagnosis, a parent's stress level rises. Studies repeatedly show this can lead to child abuse and neglect. Community Partners answers this need by providing short-term case management services to families in crisis, connecting them to resources in our community. They assist in resolving the situation so the family can maintain stability and security in their home.



**2022
Outcomes**

97%

of families who participated in Community Partners showed improved parenting function.

100%

of children given refuge in Daybreak Crisis Homes were kept safe from abuse and neglect during family crisis.

100%

of families experiencing interpersonal violence have referrals and a safety plan.



Daybreak Crisis Homes

For nearly 40 years, Daybreak Crisis Homes have given distraught parents a place to go when they face a situation in which they are temporarily unable to provide a secure home environment for their children. For four hours up to seven days, children can stay in short-term foster care through Daybreak. Many parents use this service during the birth of another child, a housing crisis or a mental health issue.

75
children
served in
2022

1,003
people
served

Healthy Families

New parents often need reassurance and support. Healthy Families, a voluntary program, assigns a Home Visitor to qualifying new families from 28 weeks pregnant up to 12 weeks after a baby is born. This Home Visitor will then spend three years working with the family. They help track developmental goals, coach parents in nurturing their child and encourage the family to make stable, positive decisions.

23
people
served

Be SomeOne Now

Funded by WorkOne, the Be SomeOne Now program works with out-of-school youth to help them obtain their High School Equivalency certificate, work certifications and gain paid work experience so they can achieve career stability despite their early barriers to education.



“Lindsey went above and beyond her responsibilities to help us out. There were times I felt like giving up, but she gave me the strength and courage to keep moving forward and I highly praise her for that. I wouldn’t be in a better place, mind and soul if it wasn’t for her.”

- Community Partners Participant



Intervention Services



Indiana is currently ranked second in the United States for the most child abuse and neglect cases. With more than twice the national average rate of instances of child abuse and neglect, Indiana children and families need quality services when they enter the Department of Child Services (DCS) so their homes can heal and they can reclaim their lives.

In Intervention Services, SCAN works to repair and rebuild relationships, ensuring that families referred to SCAN by DCS leave our services changed and unlikely to re-enter DCS services. We work to provide therapy and other services focused on building family relationships, as well as the skills of attachment, initiative and self-regulation, empowering children to enjoy healthy relationships and a safe family environment.

Intervention Services are provided to families referred to SCAN by DCS due to an occurrence or those who are at an immediate risk for removal due to an incidence of child abuse or neglect. SCAN works with parents to create safe homes and healthy environments for their children through the following Intervention Services.

670
people
served

Clinical Services

Reserved for families with the highest level of need, SCAN offers evidence-based therapeutic services designed to restore families. This includes Trauma-Focused Cognitive Behavioral Therapy and Family-Centered Therapy, which is a family systems model focusing on assisting families with creating lasting change.

288
people
served

Fatherhood Engagement

When a dad begins to take greater responsibility in their child's life, this program helps fathers establish that active role in a healthy manner while building a stable relationship with their child.

“Cindi was such a relief. She understood our issues and directed us to the right path. It was so nice to just be able to speak to her and hear her advice. There were more resources than I knew of and she did an excellent job getting me the information I needed. She was such a great woman and a big relief to our family”

- Clinical Services Participant



Dan had taken temporary custody of his son, Jacob, when it was discovered that Jacob's mother wasn't sending him to school and leaving him alone for extended periods of time. Shortly after, Jacob's mother was arrested for drug use and, ultimately, had her visitation rights suspended. Dan had never spent much time with Jacob, but he was ready to learn and grow.

This is when Dan got connected with SCAN's Fatherhood Engagement program. A SCAN Family Engagement Specialist mentored Dan on parenting skills, the importance of the father-child bond, healthy relationships, boundaries and household stability.

Dan had struggled with alcoholism in the past, but this was the catalyst he needed to leave it behind. He's been sober for a year now, achieving stable housing and keeping a full-time job. Since working with SCAN, Dan received full custody of Jacob, who now attends the gifted program at his school.

275
people
served

Family Preservation Services

Through this service, one referral to SCAN can create a wrap-around of Intervention Services catered to families to create positive outcomes for everyone. As part of this service, staff experienced in Intensive Intervention rapidly respond to crisis situations where a child is at immediate risk for maltreatment which could lead to removal from the home.

Home-Based Case Management

Provides in-home, one-on-one services to parents to help families recover from abuse or neglect. By having a caseworker in the home environment, families can pinpoint key issues and work together to resolve their conflicts.

Homemaker Services

SCAN's staff monitor visits, take parents to appointments and help parents learn to care for their children.

Supervised Visitation

Conducted at SCAN, in the client's home or in public, this service teaches families parenting skills while maintaining the safety of children who have been removed from the home. This service also makes it possible for siblings and extended family members to maintain relationships when children are in foster care.



2022
Outcomes

91%

of families with children in their home who received supervised visits and home-based services were able to improve their functioning and parenting so they could keep their children in the home.

86%

of families participating in Intervention Services made progress toward at least one goal each month.

Family Connections



Parenting is the hardest job you'll ever have. We can help you navigate it.

Through SCAN's Family Connections program, families find a new way to move forward in conflict, keeping their children's best interests in mind every step of the way.

Parenting classes, visitation options, and mediation services give families the tools they need to build and maintain healthy relationships for a more positive future together.

531
people
served

Family Counseling

We offer family counseling that can be billed through insurance, private pay or Medicaid. This allows children and parents to maintain the work they begin in our other services as their cases are closed. We realize the importance of a bond with our staff and we are committed to supporting families through their journey to stability.

Domestic Violence Services

We offer victims assistance, support groups and a Batterers Intervention group. By offering the full range of domestic violence services, we meet a growing need throughout all our services, as well as the community at large.

Family Conflict Services

This vital service line includes mediation, supervised visitation and a class tailored to parents separating in a high-conflict environment. We prioritize safety of children and work to help families navigate their conflict in a peaceful manner.



**2022
Outcomes**

100%

of parents who
completed our conflict
services demonstrated
growth in their
co-parenting skills.

"I really appreciate the effort and support that Kristy put into our visits. She makes me feel seen and heard."
- Family Connections Participant

From Conflict To Connection



Tyler's parents, Joseph and Sarah, recently divorced after being married for 10 years. They grew apart over time, and Sarah knew it was time for her to end the relationship.

Tyler divided his time between his parents, being reassured that they both loved him and wanted the best for him. He was told this was a good thing for their family and he believed his parents, as his experience has been that they have only the best of intentions for him.

Not long after they divorced, Joseph began dating Sarah's best friend, eventually marrying her. Sarah was unspeakably hurt by this and feeling betrayed and angry. Tyler was now in the middle of a very contentious co-parenting relationship as his parents hired attorneys and used time with their son as a way to get back at each other for the hurt they felt. This is when a judge ordered Joseph to therapeutic supervised parenting time in SCAN's Family Connections program.

When Tyler arrived for his first visit, he was all smiles and laughs with his dad. When the therapist shared how the visit went with Sarah, she rolled her eyes and says, "Whatever."

The next time Tyler came for a visit, he was withdrawn and sad. After a while, he perked up and played with Joseph. This same pattern



begins to repeat itself over time. After several visits occurred, Tyler began accusing his father of terrible things, yelling and banging his head against the wall in distress. The therapist stopped the visit and contacted both attorneys to share the inappropriate information being told to Tyler.

After this incident, both Joseph and Sarah began to attend SCAN's high-conflict parenting class, "Always a Parent." At the first class, Sarah and Joseph chose seats on opposite ends of the room. They listened as SCAN's class leader shared how conflict in co-parenting affects the children, resulting in isolating them with their emotions since they don't feel like they have anyone to depend on. Sarah and Joseph began to learn tools to resolve their own conflict while putting Tyler first.

Each week, Sarah and Joseph moved a little closer to each other and by the last class, they were talking and laughing together. They pulled the class leader aside at the end and shared that they wished they had attended the class when they first divorced.

They realized that their own anger had made them bitter to the point of forgetting how important their co-parenting was to Tyler. Each began to enjoy their time with Tyler, taking the time to talk and play, showing him how much they love him.

★ Maria Henry Award

This award was created by Rick and Linda McCampbell to honor both a SCAN employee and volunteer who exude the same passion that Maria Henry dedicated to her work and to the children in our community. We award this honor based on nominations we receive from fellow staff members and volunteers describing how the recipient reflects these values in their professional life.

The 2022 Outstanding Staff Award was presented to Kristin Myers, Family Engagement Specialist. Kristin was nominated by her supervisor, and we were moved by her ability to creatively reach out to families and bring in resources that create stable relationships and successful families in our community. In this process, she goes above and beyond to provide quality services to families and encourages her teammates to join her in providing these services.

Al Zacher received the 2022 Maria Henry Award for Outstanding Volunteer. As a longtime board member of SCAN, Al has demonstrated initiative, leadership and creativity in his service to SCAN over the past 10 years by participating on committees and Board initiatives at SCAN to help further our mission and give us long-term funding stability. Al joined SCAN's Entrepreneurial Investigation Team in 2010 and became a member of our Board in 2011. Since then, he's played an integral part in our Strategic Directions and Campaign for Children Committees.



🌸 Brown Bag Lunch

37th Annual Brown Bag Lunch



2,531 Brown Bag Lunches Sold.



\$41,214 raised to protect children and prepare parents.



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Pinwheel Gala



Thanks to the incredible support of our community, we raised more than \$175,000 at our first Pinwheel Gala event! This exceeded our goal of matching our Board's generous donation of \$75,000! This event took place April 28 as a way to recognize Child Abuse Prevention Month and the work we all do as a community to create safe families.

We are humbled and grateful for the support we received from our community who realize the importance of strengthening SCAN's services so we can protect children and strengthen families. Because of this support, we can extend our mission to more children and families, creating healthier, happier childhoods together.

Our night was filled with memorable moments from presenting the inaugural Champion for Children award to Dr. Tony GiaQuinta to listening to Ashley C. Ford, Fort Wayne native and author of New York Times bestselling memoir, *Somebody's Daughter*, share her experiences and hopes with Terra Brantley to witnessing the path of SCAN families throughout our services. This event truly captured the spirit of our community as you all leaned in and created support for children and families.

Thank you to each person who donated to our match, chose to purchase tickets or sponsored the event. In doing so, you are part of the transformational work happening in our community to create and sustain happy childhoods.



THE
PINWHEEL
GALA

**\$178,112 raised to
help protect children,
prepare parents,
strengthen families
and educate our
community to Stop
Child Abuse and
Neglect.**

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**13,734 ducks
sold and
\$200,203 raised
to protect
children and
prepare parents.**

Thank you to all the sponsors of our 2022 Duck Race.

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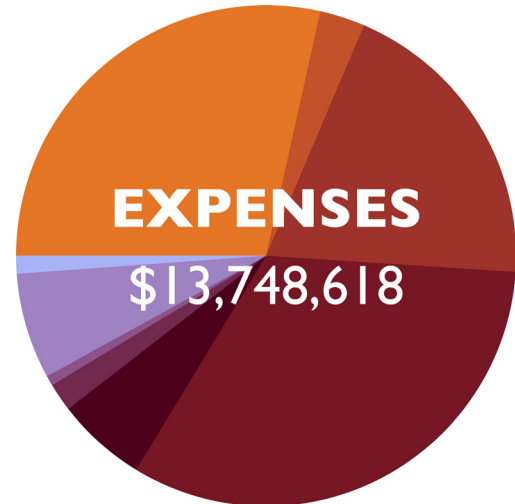
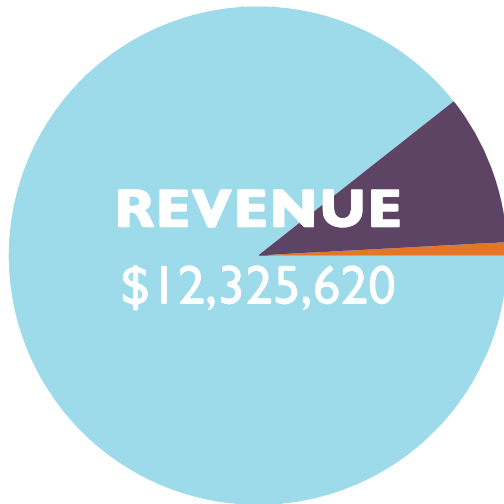
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Tourkow, Crell, Rosenblatt &
Johnston
Travel Leaders
Wayne Asphalt & Construction

Financial Report



Excess of Revenue over Expenses	<u>\$(1,422,998)</u>
Beginning Fund Balance	<u>\$6,727,021</u>
Ending Fund Balance	<u><u>\$5,304,023</u></u>



Government Grants	\$11,215,093	91.0%
Contributions & Grants	\$1,225,824	9.9%
Program Fees	\$107,280	0.5%
Other	\$(222,577)	-1.8%
TOTAL	\$12,325,620	

Family Preservation Services	\$3,916,030	28.5%
Family Connections	\$401,903	2.9%
Healthy Families	\$2,698,402	19.6%
Community Partners - Services	\$4,490,867	32.7%
Community Partners - Local Prevention	\$801,326	5.8%
Be SomeOne Now	\$251,975	1.8%
Daybreak Crisis Homes	\$89,675	0.7%
Support Services	\$939,921	6.8%
Other	\$158,519	1.2%
TOTAL	\$13,748,618	

Geographic Reach



41
Counties

Adams	Elkhart	Jay	Noble	Wabash
Allen*	Fountain	Kosciusko	Porter	Warren
Benton	Fulton	LaGrange	Pulaski	Wells
Blackford	Grant	Lake*	Randolph	White
Carroll	Hamilton	LaPorte	St. Joseph*	Whitley
Cass	Hancock	Madison	Starke	
Clinton	Howard*	Marshall	Steuben	
DeKalb	Huntington	Miami	Tippecanoe	
Delaware	Jasper	Newton	Tipton	

*SCAN office



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